
BOARD OF DIRECTORS MEETING HIGHLIGHTS - JUNE 8, 2023

The College Board of Directors met on June 8, 2023. All directors attended either in person or via Zoom. Ms. Alexis Graham, Director General, Social Immigration Policy and Programs and Ms. Sabrina Kabir, Senior Policy Analyst, of Immigration, Refugees and Citizenship Canada (IRCC) attended the meeting as Ministerial Observers pursuant to s. 76 of the College Act. Also in attendance was Mr. Phil Buckley, Managing Director, Change with Confidence, engaged by the College to support the agenda item focused on the Strategic Plan 2023-2025.

The Board of Directors approved the following items of interest to licensees:

- A 3-year Strategic Plan consisting of 4 strategic objectives and 21 initiatives to support the vision of the College was approved. The plan, based on the mandate as outlined in the College Act, was developed by management with the guidance and input of the Board of Directors.
- A budget for Fiscal 2024, which supported the initiatives in the Strategic Plan, was also approved on the recommendation of the Finance and Audit Committee (FAC).
- A New-Licensee Mentoring Program Policy was approved on the recommendation of the Governance and Nominating Committee (GNC) to provide clarity to licensees participating in the Mentoring Program. This new policy replaces the Supervised Practice Program Policy as well as the Supervised Practice Assessment and Grading Policy which were both repealed.

Other items before the Board of Directors included:

- Review and discussion of recommendations contained in the Independent Complaints Review Officer's Q3 Report on certain professional conduct activities.
- A presentation on communication response times to licensees by the College's Registration Department. The College utilized analytical software to track email response times and reported that College responses to emails received by the Registration Department average 2 business days.

Full minutes of this Board meeting will be posted on the College website upon approval by the Board at its next meeting on September 28, 2023.

Note that College Board meetings are open to the public and licensees who wish to observe.